

# Workforce Reinvention (Blueprint

Healthcare Industry

How Al and Automation will Transform the Workforce Based on Reejig's Proprietary Work Ontology<sup>TM</sup> Intelligence

# How Al is Reinventing the Healthcare Industry

The Healthcare Industry is a colossal force in the global economy, valued at approximately \$12 trillion in 2022. By 2028, it is forecasted to grow to \$15 trillion.

## Top 3 Concerns Facing Healthcare CEOs in 2025

- 1. Cost Containment and Efficiency
- 2. Workforce Shortages and Talent Management
- 3. Al Integration and Digital Transformation

# Focus Area 1: Workforce Shifts

#### Projected Workforce Shifts in 2025 and Beyond

Where Al and Automation Will Drive Operational Effectiveness



#### The Critical Surge in Nurses and **Home Care Aides**

Demand for nurses and home care aides is set to skyrocket by 20-30% by 2030 as aging populations and chronic illnesses rise.

Al assistant nursing tools can reduce workload by up to 15%, and remote patient monitoring platforms could improve patient reach by up to 20%.



#### The Rise of Tech-Savvy **Health Roles**

Health tech infrastructure roles are booming, with demand expected to increase 15-20% by 2030.

Data and Al

A Reskilling Revolution in

The race is on to upskill healthcare workers in data management and Al, with tech skills now critical for workforce survival.

Telemedicine is enabling clinicians to service up to 40% more patients, while secure cloud infra can increase operational efficiency by up to 30%.

Al-powered data systems **boost** capacity by 30-40%, streamlining operations and reducing staffing gaps.

# Focus Area 2: Roles Impacted by Al

#### Key Roles Impacted and Reskilling Pathways for 2025

How Impacted Roles Can Transition to In-Demand Roles

**Job Family** 

#### **Impacted Roles**

Medical billing, health records management, scheduling

**In-Demand Transition Roles** 

Automation supervisors,

**Reskilling Pathways** 

**Basic Digital Literacy** (4-6 weeks)

**Health Information Technology** (3-6 months)

Diagnostic Roles

Administrative and

**Back-Office Roles** 

Radiologists, pathologists

Al-assisted diagnostic analysts, data integration specialists

healthcare data analysts

Al for Medical Imaging (3-6 months) **Data Science in Healthcare** 

**Patient Monitoring** 

Remote patient monitoring roles

Telehealth coordinators, Al-supported care providers **Telemedicine Systems** 

(4-6 months)

(2-3 months)

**AI-Enhanced Care Tools** (2-3 months)

# Focus Area 3: Driving Operational Effectiveness

### 2025 Al Strategies to Boost Operational Effectiveness

Prioritized Roles for Al Transformation based on Al Potential Index, Operational Efficiency Index & Time to Benefit Realization



#### **Healthcare Administrative Staff**

Administrative tasks like billing, scheduling, and records management are highly repetitive, making them ideal for Al and RPA-driven automation.

With an AIPI of 2.38 and an OEI of 72%, automating routine administrative tasks also presents a strong case for investment, especially for short-term efficiency gains.

#### Al Potential Index (AIPI) Score: 2.38

Breakdown: Potential Automation Proportion: 70%, Al Maturity/ Risk Adjustment: 0.85, Current Automation Proportion: 25%

**Operational Efficiency Index (OEI) Score: 72%** 

Breakdown: Time Savings: 35%, Cost Savings: 25%, Process Improvement Factor: 1.2

Time to Benefit Realization: Short-Term (0-6 months) For basic automation in billing and scheduling.



## **Diagnostic Radiologists**

Al-assisted diagnostic tools can significantly reduce radiologists' workloads, especially for routine image analysis, while enhancing diagnostic accuracy.

With an AIPI of 3.75 and an OEI of 84%, AI-assisted diagnostics is a top priority for investment. The high potential for time savings and accuracy improvements makes this role critical for transformation in healthcare.



Adjustment: 0.75, Current Automation Proportion: 10%

**Operational Efficiency Index (OEI) Score: 84%** Breakdown: Time Savings: 40%, Cost Savings: 20%, Process

Improvement Factor: 1.4

Time to Benefit Realization: Medium-Term (6-18 months) For Al integration into routine diagnostic tasks.