



# Workforce Reinvention **Blueprint**

## Professional Services Industry

How AI and Automation will Transform the Workforce Based on Reejig's Proprietary Work Ontology™ Intelligence

### How AI is Reinventing the Professional Services Industry

The professional services industry is a colossal force in the global economy, valued at USD 5 trillion globally as of 2023 and projected to grow at an annual rate of 5-6% by 2028.

### Top 3 Concerns Facing Professional Services CEOs in 2025

1. Cost Control & Talent Management
2. Regulatory Pressure & Compliance
3. Technology Readiness & Digital Transformation

## Focus Area 1: Workforce Shifts

### Projected Workforce Shifts in 2025 and Beyond

Where AI and Automation Will Drive Operational Effectiveness

1

#### AI-Powered Data Analysis in Consulting

The consulting industry is experiencing a significant shift as AI tools take over tasks like data collection, predictive modeling, and insight generation.

Operational efficiency improves by 30-40%, allowing consultants to manage more clients and focus on strategic decision-making.

2

#### Automation of Compliance and Legal Processes

Legal and compliance workflows are being transformed by AI, automating tasks like contract reviews, regulatory monitoring, and document analysis.

AI improves operational efficiency by 50-70%, handling the bulk of time-consuming tasks like document review. This allows legal teams to focus on complex, high-value issues.

3

#### Automated Cybersecurity Operations

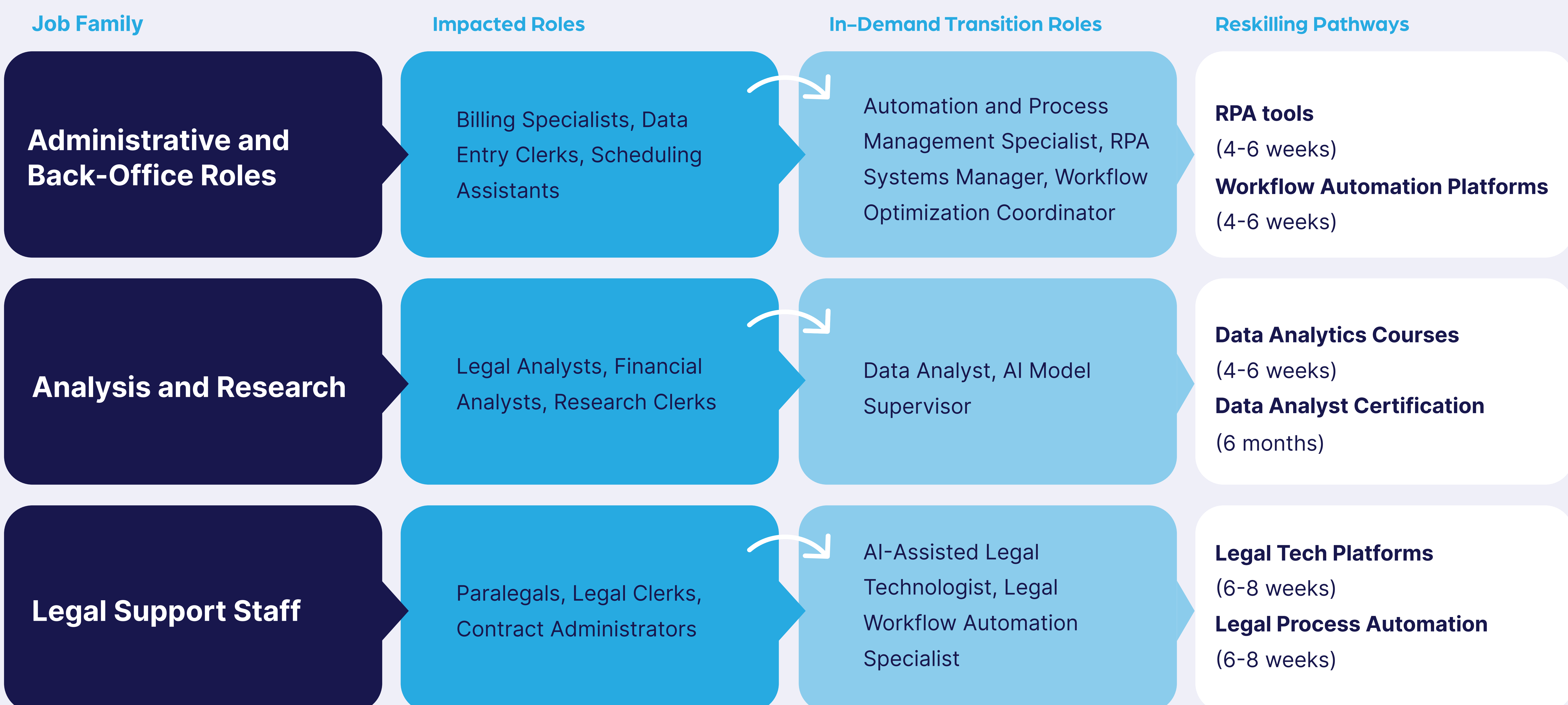
The global shortage of cybersecurity professionals is driving organizations to integrate AI into cybersecurity operations.

AI can automate up to 40% of cybersecurity monitoring tasks, improving operational efficiency by 30-40%.

## Focus Area 2: Roles Impacted by AI

### Key Roles Impacted and Reskilling Pathways for 2025

How Impacted Roles Can Transition to In-Demand Roles



## Focus Area 3: Driving Operational Effectiveness

### 2025 AI Strategies to Boost Operational Effectiveness

Prioritized Roles for AI Transformation based on AI Potential Index, Operational Efficiency Index & Time to Benefit Realization

1

#### Legal Document Review and Compliance

This role involves contract review, legal research, and compliance monitoring, significantly benefiting from AI's ability to increase speed and accuracy. This role enhances efficiency by saving time and costs in legal workflows and improves accuracy in compliance monitoring.

**With an AIPI of 2.8 and an OEI of 90%, this role is a top priority for investment due to its high automation potential and operational efficiency improvements.**

#### AI Potential Index (AIPI) Score: 2.8

Breakdown: Potential Automation Proportion: 80%, AI Maturity/Risk Adjustment: 0.70, Current Automation Proportion: 20%

#### Operational Efficiency Index (OEI) Score: 90%

Breakdown: Time Savings: 30%, Cost Savings: 30%, Process Improvement Factor: 1.5

#### Time to Benefit Realization: Medium-Term (6-12 months)

This timeframe accounts for necessary integration with existing legal workflows and initial training.

2

#### Administrative and Back-Office Roles

This role covers invoicing, scheduling, and data entry, which are largely repetitive and ideal for RPA tools. By automating these tasks, the role saves significant time and cost, improving consistency and reducing errors.

**With an AIPI of 2.4 and an OEI of 72%, this role is prioritized for its quick time-to-benefit and substantial operational efficiency gains.**

#### AI Potential Index (AIPI) Score: 2.4

Breakdown: Potential Automation Proportion: 90%, AI Maturity/Risk Adjustment: 0.8, Current Automation Proportion: 30%

#### Operational Efficiency Index (OEI) Score: 72%

Breakdown: Time Savings: 35%, Cost Savings: 25%, Process Improvement Factor: 1.2

#### Time to Benefit Realization: Short-Term (4-6 months)

Automation tools are readily available and provide immediate benefits once implemented.